

We realize a one-way conversation only gets you so far before you hit a wall. And, to get the most out of this site, you need a two-way street between you and CCCC. Well, you've found the place to make it happen.

### **Q: What do I need to do?**

Create an account so we know who you are. You can do this at any time by using the "Create an Account" link at the top right of the home page (or when you click on a link that needs a password). You'll be asked for basic demographic information, you'll use an email address as your User ID, and you'll need to provide your birth date.

### **Q: Why do you need my birth date?**

Three reasons, really - none of them with any hidden agenda:

1. Knowing the life stage you're in helps us make sure you get information that is helpful to you.
2. This information adds another layer of security since you are able to make financial transactions online. It decreases the ability for hackers to access your information!
3. Although there is no "inappropriate" content on our site whatsoever, certain events and classes are age restricted. The birth date prevents children from registering for adult events (and vice versa).

### **Q: What can I do after I create a *cccconline.org* account?**

We'll keep it brief and give you the highlights here:

- Free, monthly eNewsletter [This is the primary place to find out about all the news and events at CCCC. You'll have the inside scoop about special events, hot volunteer opportunities, upcoming message series, real life stories, new media and more]
- Online registration for events, classes and LifeLine groups [24/7, whenever it's convenient for you]
- Online sign-up for volunteer opportunities [Avoid the lines at the Information Center between the services]
- Alert the staff [Send us prayer requests or praises directly, let us know if you've had a baby, been admitted to the hospital, or had a death in the family]
- Priority status when you contact us via the web. Your personal id and message is routed directly to an assigned staff person who recognizes your CCCC account [Your message won't sit in a generic mailbox with all other general requests]
- Secure online contributions and the ability to view your giving history online [You can give one-time gifts online or set up recurring contributions that happen automatically]
- Access to the Church Directory [Look up a phone number or email address to other Collin Creekers who have opted in]

### **Q: Will I be bombarded or "spammed" with church mailings?**

No. Don't worry. We hate that, too. We get that "your space" is not "our space." We even have a team dedicated to protecting your time and privacy. The purpose of your CCCC account is to make it easy for you to do what you need to do online to take your next step. It's not for us to capture your information so we can invade your personal space - just adding more noise and clutter to your life. We're serious about that. The Monthly eNewsletter is our main communication and you can "unsubscribe" at any time.

### **Q: Isn't it dangerous putting personal information online?**

At many sites, we would be too. That's why we've made this one completely secure. Let's clarify what you WON'T get when you create a *cccconline.org* account:

- spammed, harassed and profiled for marketing purposes
- sold to the highest bidder
- deluged with information you don't want, don't need or didn't ask for
- infiltrated by spyware or asked for money
- instant-messaged by random strangers
- emails forwards with cookie recipes, chain letters or angel poems

**Q: Will I use my *cccconline.org* account like I use my eBay or Amazon accounts?**

Your *cccconline.org* account is not a retail account or ecommerce line where you manage your profile, user preferences, shopping cart, wish list, products and services, etc. It's a simple and secure online connection between you and CCCC. It's like an online ticket that allows you access to interactive parts of the site that aren't available to anonymous surfers.

**Q: What else do I need to know?**

Once you set-up your information the first time, that's it. You won't have to enter it again. But, for security reasons, you may be asked to verify it. And, to prevent the emails you do receive from CCCC from going into your bulk or spam folder, add *ccc@cccconline.org* to your address book.

**Q: How do I subscribe to the Weekly eNewsletter?**

If you have an account, you're already subscribed. If you want to start receiving the Weekly eNewsletter regularly, you'll need to create an account.

**Q: What if I still have questions?**

No problem. Just contact us at *ccc@cccconline.org* we'll try to help.